




GINGER PRODUCTS

Digital onboarding

A man with short dark hair and glasses, wearing a white button-down shirt, is seated at a wooden desk in a modern, industrial-style setting. He is looking down at a notebook, with his right hand holding a pen and his left hand holding a smartphone. On the desk in front of him is an open laptop, a white coffee cup on a saucer, and a potted plant. A large, glowing pendant light hangs above him. The background features a brick wall and a window with a view of the outdoors.

**The easy way to get new customers
on board**

PRODUCT DESCRIPTION

Ginger's Digital Onboarding is a number of battle-tested web services that, as its name implies, allows you to onboard new customers with unparalleled speed & ease. The solutions lets you upload documents, track progress, send automated answers, and is equipped for the most complex onboarding processes. The first client contact better be a good one!

The solution has a standard portal for both customer and employee. And the single RESTful API interface provides all the controls you need and none you don't, and extensive reporting capabilities ensure you're always in-the-know of what has happened.

Product benefits

- Suits every purpose: It works for both complex and less complex onboarding processes
- Simple interface: admin or customer portal is standard, but also controllable through a single RESTful API
- Full service: It holds documents, keeps track of progress, sends e-mails, and it manages third party flows

Great for

- Improving first client contact experiences
- Reducing the internal working load for you teams
- Reducing overall costs per client



The Domestic Banking branch of Dutch bank ING uses Ginger's Digital Onboarding to onboard new Dutch and Belgium customers.

[→ VIEW CLIENT CASE](#)



"Ginger's Digital Onboarding allowed us to move a lot faster and helped us improve that important "first experience".

- Baris from ING

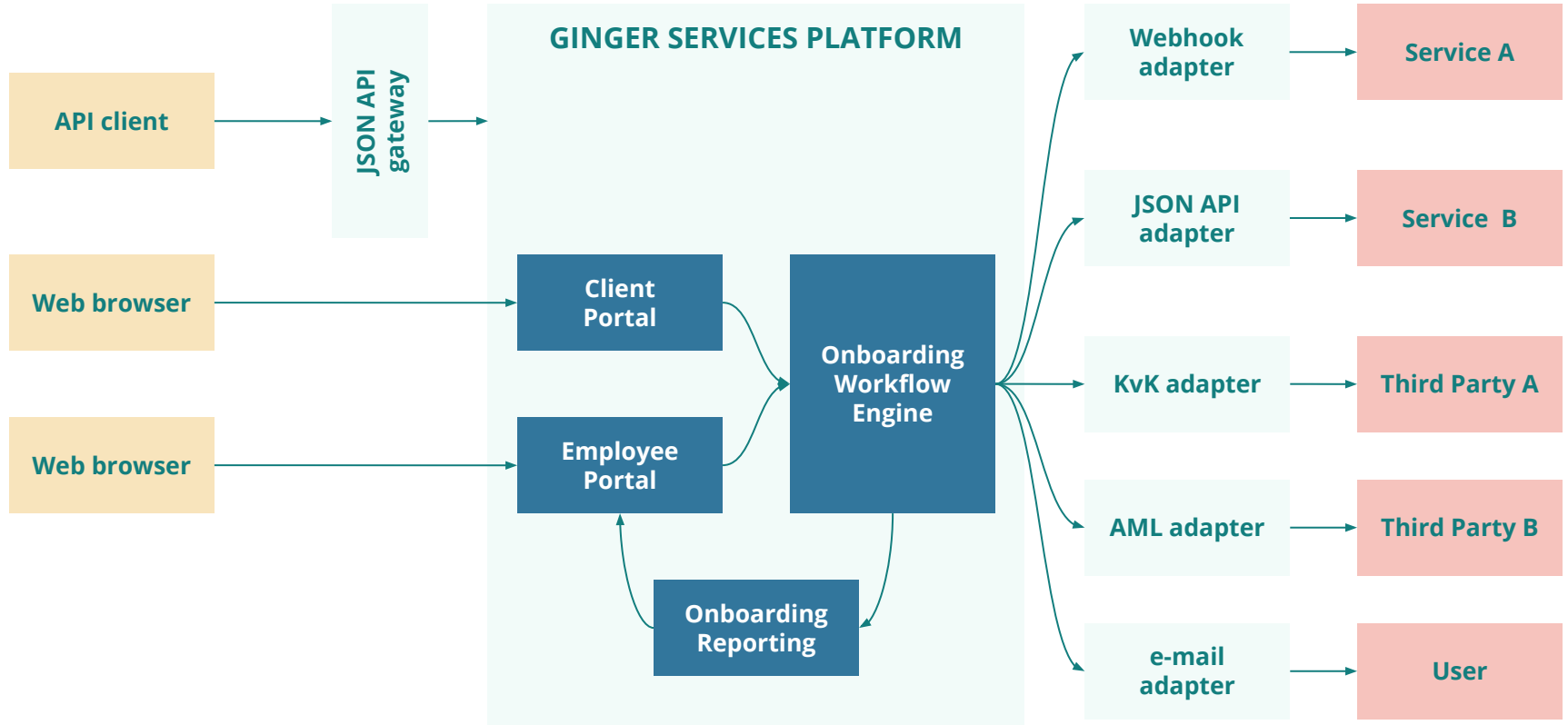
FEATURES

- Portal for both customer and employee
- Suitable for both complex and less complex onboarding flows
- Document uploading, track progress, automated emailing
- Excellent dashboards and reporting for marketing purposes
- Fully compatible with other GSP services



Ginger's Digital Onboarding is part of the **Ginger Services Platform**. The system-based design of the platform allows all GSP Services to work together to create an invaluable toolkit for developers of applications in payment & financial markets.

HIGH LEVEL ARCHITECTURE



PROTOCOLS & STANDARDS

Transports:	HTTP 1.1, TLS 1.2+, HTTP/2	
Serialization:	JSON	
Description:	JSON Schema draft-07	
Security:	JSON Web Token	RSA, AES-256



Please get in touch for details & pricing

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